

Support and Fees

Administrative Fee

Students	150 €
Professionals, other	220 €
Partner, child	80 €

- Other fees from third parties or partners may occur. -

Support included

- Accommodation Matching
- Production of all necessary documents
- Access to the network of Housing (relocation services not included)
- 24/7 check-in and check-out
- Support Hotline
- Room inventory (varies)
- Support in intercultural matters

Room Change (on request of guest)	50 €
Extension of contract	25 €
Shortening of contract	45 €

Other Fees

Final Cleaning (when broom-clean)	35-45 €	per room
	55-95 €	per flat
Extra Cleaning (if not broom clean)	35 €	per hour
Internet	5-20 €	monthly (room)
	From 35 €	monthly (flat)

Deposit

Single Room	two rents
Flat 1-2 rooms	two rents
Flat +3 rooms	two rents

Reminders

5 € each

Optional-Services

Pick Up	Mo – Fr: 8am – 6pm	35 €
From within Lüneburg	Mo – Fr: 6pm – 8am, Sa, Su, holidays	50 €
Hamburg Airport a.o.	upon request	

Cleaning Support (e.g. weekly)	35 €	per hour
Additional Bed (bed only)	25 €	
Bike, rental car	upon request	
Laundry Service	upon request	

Relocation Support (e.g. Day Care, authorities, City Tour, Translation other)	upon request
Internship, Application, Job Support	upon request
Support with health insurance, bank account	upon request
Orientation Day up to/more than 5 persons	upon request

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Other support

Emergency Hotline	19,80 €	per month
Prep. Skype (45. min)	55 €	
Group orientation	Topics, program and prices as stated in offer	

Rental Charges

Linens	15 €	
Pillow + blanket/duvet	15 €	
Towel Set (1lrg.+1sm.)	5 €	
Repairsupport (plus material and journey)	from 35 €	per hour

Additional Fees

Overnight stay of guests after 2nd night	10 €	per night/person
Early arrival /Late departure (room)	proportionate day rate	
Early arrival /Late departure (apartment)	proportionate day rate. Other costs may occur!	
Missed check-out appointment	35 €	
Late key return	proportionate day rate. Other costs may occur!	
Emergency Support (e.g. locked out)		
Mo – Fr: 6pm – 8am, Sa, Su, holidays	50 €	per hour
Replacement of		
- Linens	30 €	per Set
- Sheet	15 €	
- Pillow	10 €	
- Blanket/Duvet	40 €	
- Mattress	varies	
- Mattress cover	25 €	
- lamp bulb	5 €	
- silver ware, dishes, other	varies	
- Keys	varies	